## **Campus Recruiting**: External Posting Template – Internships

## **Technology Intern**

As a PNC Intern, you will participate in a "best-in-class" internship program in Pittsburgh, PA, Philadelphia, PA or in the greater Cleveland, OH area. During this 10 week program you will have the opportunity to gain exposure to a specific line of business, expand the tools you need to launch your career, and complement your education with real-world job experience.

PNC's Technology line of business (LOB) supports the organization's infrastructure, while also engineering world-class technical solutions and products for secure mobile and virtual banking applications. There are opportunities in three roles within PNC Technology – Business Systems Analyst, Application Developer and Infrastructure Analyst:

**Business Systems Analyst Intern** – The Business Systems Analyst Intern interacts with clients and service partners (both internal and external) to coordinate the development, analysis, implementation, and ongoing support of approved system enhancement requests. Under direct supervision, the Intern assists in formulating and defining systems requirements for basic system enhancement requests and monitoring throughout the project life cycle. The Business Systems Analyst Intern should be familiar with systems development methodologies and the systems development life cycle. Responsibilities include analysis of business and user needs, documenting requirements, revising existing system requirements (as necessary) and performing system testing.

Application Developer Intern – An Application Developer Intern interacts with all members of the application development team, business analysis team and business service partners to successfully implement system enhancement requests. The Intern is expected to develop more complete system design and development skills, including business and technical knowledge to prepare for more significant project assignments, and follow approved systems development processes. Working from detailed specifications, they may perform application system design, and application coding. Efforts may include activities associated with the installation and modifications to packaged application software. Responsibilities also include system testing, system debugging and documentation of software modifications.

Infrastructure Analyst Intern – An Infrastructure Analyst Intern interacts with all members of the support team and individual Line of Business partners and internal clients as needed per project. The Intern is expected to develop more advanced technical and reporting skills in order to prepare for more significant project assignments. The Infrastructure Analyst Intern role, under direct supervision, may assist with a variety of enterprise supporting activities depending on the aligned team. Responsibilities may include but are not limited to, reporting, testing, documentation, administrative support across multiple hardware and software platforms, 2nd and 3rd tier support including installation, maintenance, and/or removal of products, equipment, and/or systems and a variety of tasks including security access, testing, and internal systems maintenance.

Learn more about PNC's Internships and join our Talent Community on www.pnc.jobs/students.

## Job Profile:

Participates as an intern in the PNC summer internship program.

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- Performs or assist the core activities of the group by applying knowledge learned to drive business results (e.g. deal, sales, or process support, internal or external customer interaction, or supporting internal projects). Works under supervision and may have limited approval and/or exception authority.
- Participates in social learning within the organization (e.g. identifies and networks with business representatives and peers, participates in mentoring, job shadowing and community outreach).

**Required Education and Experience**: Working toward Bachelor's Degree, Preferred business relevant majors (e.g. Finance, Accounting, IT, Economics, Marketing, Math, Statistics, HR, Management, Communications, Business Law, Psychology, Logistics, Engineering, Computer Science, Actuarial Sciences), Sophomore or junior status, Minimum GPA 3.0

PNC provides equal opportunity to qualified persons regardless of race, color, sex, religion, national origin, age, sexual orientation, gender identity, disability, veteran status, or other categories protected by law.